

Environment-Tourism Relationship

Environment is the main source of tourism. It is not only important to manage these resources in a continuous and balanced manner but also to prevent them from being destroyed and necessary to improve the quality. While performing tourism activities, natural resource degradation occurs during and also after facility installations. This effect is seen on 4 major elements. These are; water, air and flora-fauna. Based on these information, we as Gral Premier Hotels & Resorts use a lot of applications to protect the environment and to render sustainable tourism. These protective measures which are applied are monitored by environmental protection programs on national and international levels and eligibility is certified? Environmental protection programs carried out by our company are; ISO 14001 Environmental Management System, ISO 5001 Energy Management System, ISO 14064 Greenhouse Gas Accounting and Verification, Green Star, Green Key and Travelife Gold Award.

Sustainability – Tourism Relationship

Gral Premier Hotels & Resorts is giving support day by day increasingly to the environmental protection activities starting from the day of construction. Many environmental activities have been done and also reinforced with environmental education which is beneficial for our employees, guests and region. Since our resort has been in service, it has been benefiting from the advantages of infrastructural facilities which were put in to practice from ecological and economic earnings. For example some smart technology choices such as using the heat of stack gas for hot water or kilometres long drip irrigation is used for the garden to avoid waste of water. One of the highlighting features of Gral Premier Brand is the contribution to environmental protection. Environmental protection and environmental education is combined to create and keep it throughout the season

GRAL PREMIER HOTELS&RESORTS QUALITY POLICY

Becoming one of the leading brands in the tourism sector. Ensuring continuity by reviewing and enhancing processes. Improving service and product quality continuously for our guests and employees. Enhancing customer satisfaction by creating a customer-focused environment. Improving service quality by working according to food safety, environmental pollution, occupational health and safety regulations. We are aware of that a healthy and clean environment is an integral part of sustainable tourism and its known that Businesses who recycle waste and use natural resources efficiently can be found in tourism activity for many years. Managing energy cost in a professional manner, using energy in an efficient way, detecting secondary level of greenhouse gas sources and carry on studies to bring it under control. Offering different tastes to our guests and employees by complying with the rules of hygiene starting from raw product till to the presentation. Improving working conditions to detect the risks and hazards to avoid potential accidents and occupational disease.

Gral Premier Senior Management

ENVIRONMENTAL PROTECTION AND SOCIAL RESPONSIBILITY POLICY

FOR ENVIRONMENTAL PROTECTION

- ❖ Every environmental risks are determined that after the activities of all departments will be occurred.
- ❖ All wastes are recycled which provide speration in rooms and general areas. A total of eleven different waste is collected at source in a separate
- ❖ Wastes that are impossible to rcycleing and medical wastes are send to treatment plants which have license taken from national out authority.
- ❖ Water and electricity consumptions are monitoring regularly in order to sustani our natural sources and protective measures shall be taken to avoid excessive consumption.
- ❖ Educations are continiously given to cleaning staff order to avoid excessive consimpion of cemical
- ❖ Methods of biological control is the first preferable for garden maintaince and drip irrigation methods is applied in order to avoid excessive consumption of water.
- ❖ Blue Flag all criteria are applied in full that is symbol for cleacn sea, health and reliable beach.
- ❖ Carettas that come to our beach, endemic plants species in our garden are protected in order to help to sustain natural life.

FOR SOCIAL RESPONSIBILTY;

- ❖ We support any initiative that may be useful in the development of our region.
- ❖ We collaborate with Established on behalf of regional development, foundation, association and unions.
- ❖ We reguarly participiate in activities on behalf of the development of tourism in the region
- ❖ We attach importance to establish a relationship in harmony with local people to our staff.
- ❖ We give many education to our workers and guests to keep the harmony to the highest level for Tourism and Environment. Training continues throughout the season.
- ❖ We take outsources tranining in order to resolve deficiencies our workers personel shortcomings.
- ❖ We are being in solidarity with our city the Regional Directorate of Children's Services to help protection of children national and spiritual values
- ❖ We authorized our employees and we provide the follow-up of non-conformities for children to protect the physical and psycholical in our hotel.

Gural Premier Senior Management